



Your Ultimate Post-Construction Solution

How can AxisPointe improve your business? The answer is simple. We make it easy and affordable for you to deliver the same outstanding service, quality, and value after closing that you work so hard to provide during construction. And that translates directly into **happier customers**, a **better reputation**, and a **more efficient and profitable business**.

With AxisPointe, you can:

Provide your customers with better, more complete homeowner information. AxisPointe makes it easy to create professional, customized homeowners' manuals that include everything your customers need to know about their new homes. You can create these manuals in minutes by pulling information from our extensive online database of maintenance and warranty information—and then make them available to your customers online, on CD-ROM, and as printed manuals.

Replace “crisis management” with fast, proactive customer service. AxisPointe provides a convenient online service request system that allows you to manage, track, and resolve customer issues quickly and efficiently. That means you can finally eliminate the hassle and expense of dealing with endless piles of backlogged voicemails and faxes.

Stabilize your warranty management costs. AxisPointe takes the guesswork, risks, and expensive surprises out of warranty management. You get predictable pricing and service from a reliable partner. You avoid the costs of building and training an in-house service team. And your customers get outstanding service every time.

Protect your business. AxisPointe simplifies and automates the process of gathering and storing subcontractor information, tracking license and insurance expiration dates, and following up with subcontractors to make sure they stay licensed, insured, and compliant. We'll even notify you automatically when subcontractor licenses or insurance documents are about to expire.

The AxisPointe Family of Solutions

AxisPointe features five proven offerings that address different pieces of your post-construction puzzle. We'll work with you to set up your account and tailor these products and services to meet the unique needs of your business. Best of all, you only pay for what you use. There are no per-computer fees or ongoing software maintenance costs. The AxisPointe family of solutions includes:

SmartBuilderSM SUITE

AxisPointe SmartBuilder Suite. Save time and money by combining all of AxisPointe's services and capabilities into the industry's best post-construction solution.

HomeProfileSM

HomeProfile. Assemble and organize warranty, maintenance, subcontractor and home plan information into complete, unified homeowners' closing packets—and manage customer issues using a sophisticated service request system.

BuilderOnCallSM

BuilderOnCall. Give your customers a single number to call for all their warranty and customer service needs—and let our trained call center professionals log and manage your service requests.

HomeWorxSM

HomeWorx. Use our network of local service professionals to conduct final homeowner walkthroughs and quickly identify and resolve "punch list" issues.

BuilderCertifiedSM

BuilderCertified. Make your business audit ready by gathering, tracking, storing, and managing license and insurance information for all your subcontractors.

Take the Next Step AxisPointe is owned and operated by professionals with decades of homebuilding experience. We understand your world. And we're standing by to solve your toughest post-construction challenges. Call 1.866.859.3125 to get started—and begin the process of perfecting your post-construction services today.